



LIST OF SUBPROCESSORS

SocialEdge, Inc. (“CreatorIQ”) uses certain Subprocessors (including entities in the CreatorIQ group and other third parties, as listed below) to provide services relating to personal data that Customers as data controllers make available to CreatorIQ through the CreatorIQ Platform (in CreatorIQ’s contracts referred to as “Covered Customer Data”).

CreatorIQ will appoint such Subprocessors only in accordance with applicable laws and regulations including, where EU/EEA/UK data subjects are concerned, the GDPR as applicable in the EU and the UK. CreatorIQ will enter into written agreements with each Subprocessor including all required legal provisions, safeguards for international personal data transfers where required, as well as IT security standards similar to those set out in CreatorIQ’s Data Processing Agreement – Schedule 4, available at www.CreatorIQ.com/legal.

The following is the up-to-date list of the names, purposes of Sub processing and locations of CreatorIQ’s relevant Subprocessors:

| Sub-Processor | Purposes of Sub-Processing | Location |
|---------------------|---|----------|
| CreatorIQ UK | Consulting, Success Management, Professional Services | EU (UK) |
| Amazon Web Services | Hosting of the CreatorIQ Platform (SaaS) | USA |
| Elastic.co | Hosting of CreatorIQ Platform search engine | USA |
| Microsoft | Database Management | USA |
| Jetsoft Pro | Software Development, Quality Assurance | UA |
| Okta | User Management and Identity System | USA |
| Looker | Data Visualization | USA |
| Atlassian | Technical Project Management | USA |
| Tipalti | Payment Processing system | USA |
| Zendesk | Trouble ticket system | USA |

CreatorIQ may change this list of Subprocessors as follows:

- All Customers consent to the Subprocessors listed at the time of contracting with CreatorIQ. If as a CreatorIQ Customer you wish to object to the use of any Subprocessor, then please contact your regular CreatorIQ contact to discuss and resolve the issue.
- CreatorIQ may update the list of Subprocessors at any time by updating this page, as soon as practicable after the change is known.
- Interested clients may sign up using the form below in order to receive notifications of changes to this list.
- If a Customer has any significant and legitimate objection to CreatorIQ’s use of a Subprocessor, the Customer must notify CreatorIQ thereof in writing within fifteen (15) days of the change.
- If a Customer does not object during such time-period, the new list of Subprocessors will be deemed agreed and consented to by Customer for the purposes of the GDPR and Standard Contractual Clauses governing international personal data transfers, as applicable.
- If a Customer objects to the change, CreatorIQ may decide to remedy the objection through one of the following options: (a) ensuring the Customer’s personal data is not processed by such Subprocessor; or (b) proceeding to use the Subprocessor but ensuring changes are made to meet

Customer's objections; or (c) canceling or suspending all or part of CreatorIQ's services that would involve the Subprocessor processing such Customer's personal data. If all or the primary part of CreatorIQ's services are cancelled, then the applicable Customer may be entitled to terminate the agreement for services and to a refund of any fees prepaid for any unused part of the term.

- Subprocessors may be replaced on an urgent basis where such change is outside of CreatorIQ's reasonable control (e.g. if a Subprocessor ceases business, or its agreement with CreatorIQ is terminated early). CreatorIQ will still follow the above process as soon as practicable after the change becomes known, however, data processing may be commenced by the Subprocessor on a temporary basis.

For further information please contact privacy@creatoriq.com or your regular CreatorIQ contact.

To subscribe to updates of the Subprocessor list, please enter your details in the contact preferences from at <https://creatoriq.com/legal> (CreatorIQ Customers only)